ISO 9001 Awareness

1-day foundational Quality Management Systems training, equivalent to 7 CPD hours.

CLASSROOM IN-HOUSE ONLINE CPD POINTS GLOBALLY

SQMC

Learn. Quality. Simply.

Contents

Upskill face-to-face at your nearest SQMC venue.

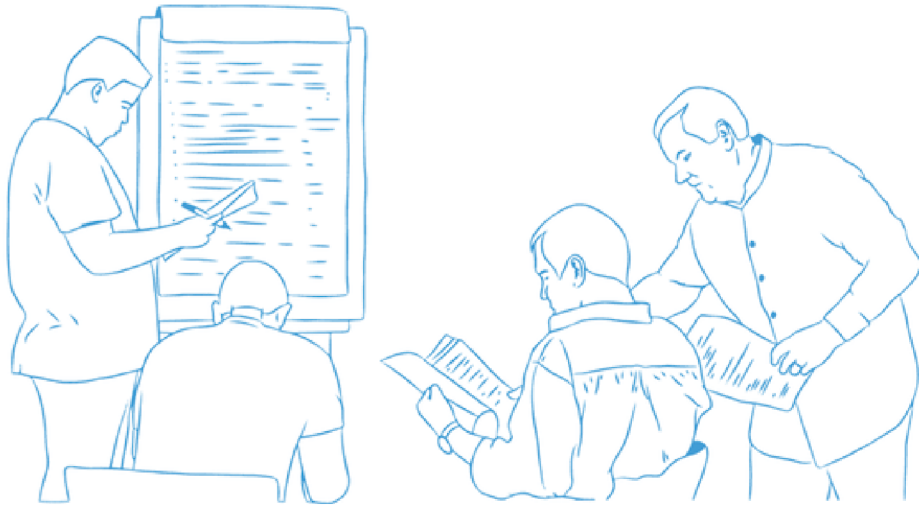In-person courses at our headquarters, near Edinburgh Airport; and Aberdeen.

Alternatively, attend one of our regular online courses.

Our acclaimed Virtual Classroom version is custom-built for desktop learning.

Private staff training at a time and place to suit you.

Arrange a course exclusively for groups of 3 or more, in-house or online.

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Do you work for an organisation that's already achieved ISO 9001 certification? If so, you know the importance of maintaining high standards and delivering quality products or services to your customers. However, for many employees, it can be difficult to appreciate the Quality Management System (QMS) that controls all of this, and how your role can contribute to its success.

This course provides you with a comprehensive understanding of ISO 9001's Requirements and your employer's QMS. Afterward, you be better equipped to contribute to its success and ensure your employer continues to meet customer expectations and sustain its coveted ISO 9001 Certified status.
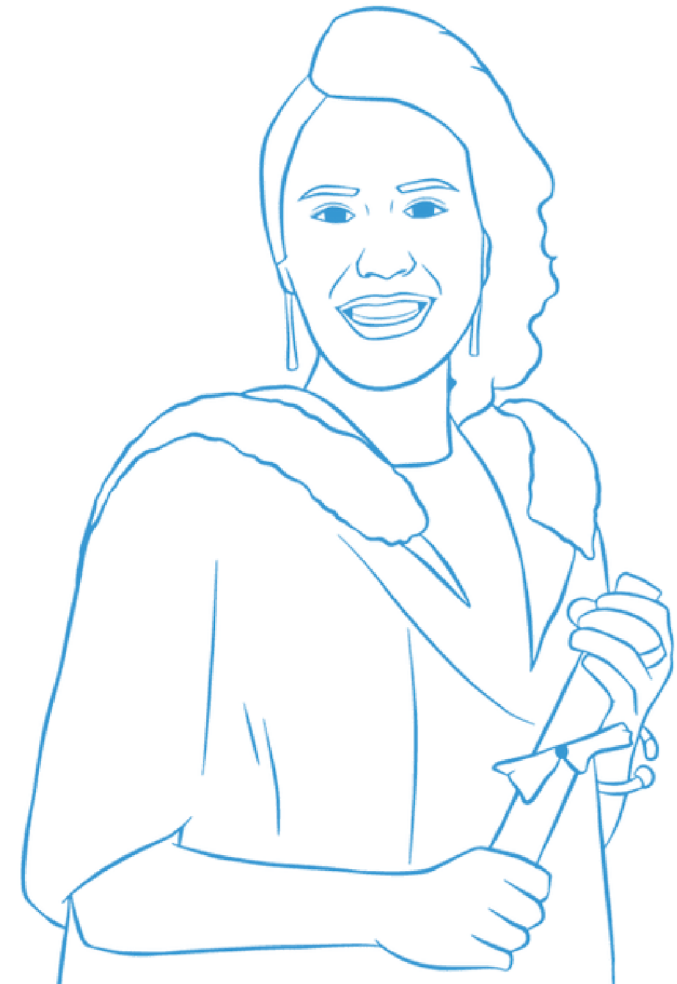
How will I, or my employer, reap the rewards from my training?

Benefits

By the end of the course, you should have a good understanding of the requirements of the ISO 9001 standard and the key concepts and principles of quality management. You should also be able to apply this knowledge to your own organisation and bring fresh eyes and enthusiasm for the maintenance of the QMS and ISO 9001 Certification.

Your employer and colleagues will benefit from your:

- Understanding of QMS concepts.
- Knowledge of QMS processes.
- Familiarity with audit terminology.
- Understanding of audit principles.

If you take the step up to auditor training, you'll find your new knowledge and appreciation of the ISO 9001 standard is a tremendous asset to your learning, auditing, and report writing.

What will I learn?

Here are some of the key topics covered on the course:

1. Overview of Quality Management: You will learn about the principles of quality management, including the benefits of implementing a QMS and the key components of a successful QMS.

2. Introduction to ISO 9001: You will be introduced to the ISO 9001 standard and its requirements, including the structure and content of the standard, the key terms and definitions used in the standard, and the process approach to QMS.

3. Quality Management System Requirements: You will learn about the specific requirements of the ISO 9001 standard, including requirements related to leadership, planning, support, operation, performance evaluation, and improvement.

4. QMS Documentation: You will learn about the documentation requirements of ISO 9001, including the types of documents and records that are required, and how to develop and maintain a QMS documentation system.

5. Audit Process: You will learn about the audit process for ISO 9001, including the types of audits that are conducted, the roles and responsibilities of auditors and auditees, and the stages of the audit process.

Syllabus

Trusted

★★★★★

"The tutors created a unique, open atmosphere, thoroughly engaging. I left the course with the confidence to put my new skills immediately into practice."

DAMIAN TREMLETT, Project Manager,
Sword Technology Services (UK).

GE Aviation   Merck   sse   OCEANEERING   RBS The Royal Bank of Scotland   DIAGEO

A global standard in auditor certification.

SQMC began in 1989 as an ancillary unit within the Management Sciences faculties of one of the United Kingdom's leading universities, providing short auditing courses accredited by the International Register of Certificated Auditors (IRCA). Within four years we were awarded Centre of Excellence status by the Institute of Quality Assurance (now called the Chartered Quality Institute).

SQMC has since evolved into an independent, private training supplier to individual students and multinational corporations in 88+ countries.

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Reasons

✓ **99% of participants earn their globally-recognised certificate, 1st time.**

✓ **Friendly guidance for your Training Needs Analysis.**

✓ **Top tuition from leading, practicing QHSE auditors.**

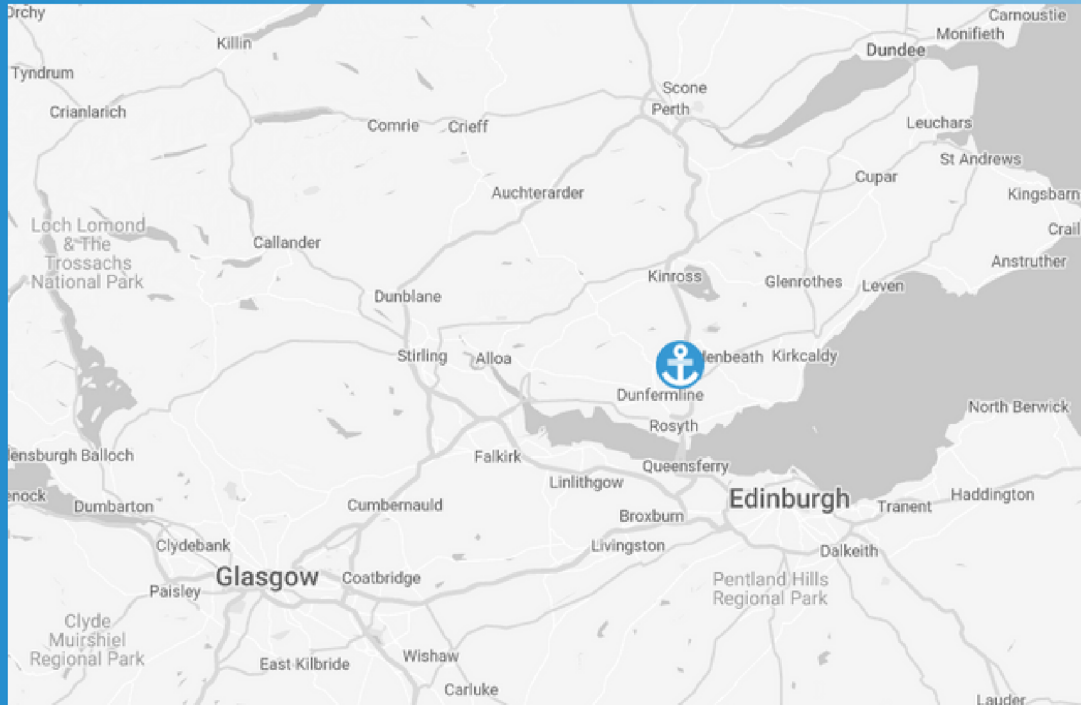✓ **First-class aftercare and learner support you can count on.**

✓ **Certificate verification service for current / future employers.**

Ministry of Defence

NHS

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